



Together for better tomorrow

Sterk Informatique Solutions Pvt. Ltd.

Corporate Profile

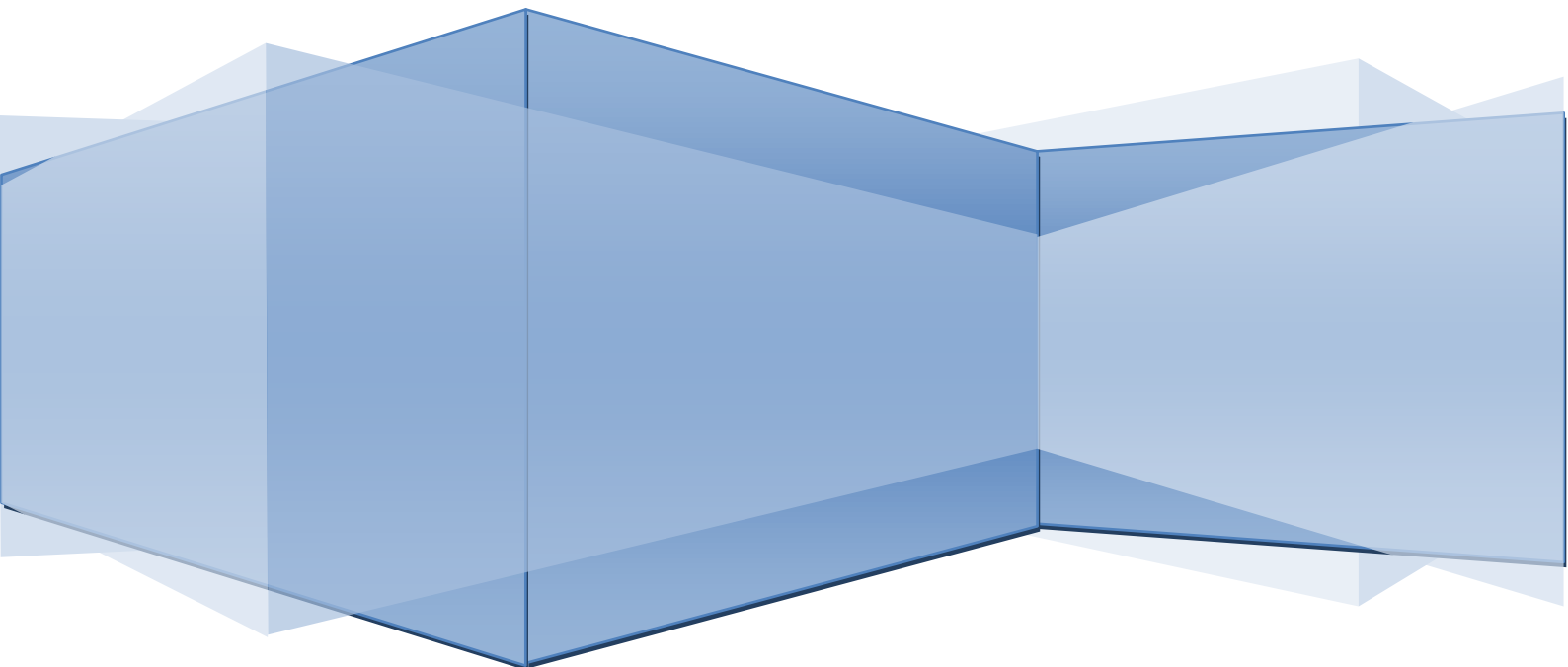


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Overview

Our mission is to build long-term trusted relationship with global customers, partners and employees based on performance, teamwork and collaborative problem solving skills. We take pride in innovation and it has become imperative to build and maintain competitive advantage. Ever fast changing business demands force us to make decision swiftly. We take pride in our ability to manage and deliver quality results, standardized documentation and transparently implemented custom-made solutions that meet customer requirements to their satisfaction.

Sterk's expertise and commitment helps you develop new business models, networks and partnerships. We customize solutions using best-in-class technologies to accelerate your business results. We have the expertise, skills and resources to help you define, measure, and manage your journey to transformation.

Why Sterk?

Our quality systems create strong predictive and diagnostic focus, delivering measurable performance to clients' '**Critical to Quality**' parameters - faster turnaround, higher productivity and on-time, and first-time-right deliveries. We provide full visibility on our projects through integrated web-based project management and monitoring tools.

Vision

Sterk Informatique has a talented team of professionals with valuable experience who aspire to develop IT Infrastructure products and solutions at minimal cost to our customers. Our fine infrastructure enables us to deliver superior and high quality products along with total support and services. We believe in offering the best to our customers. Determination, dedication and commitment to provide Quality products and services...

Core Values

Integrity

We take responsibility for our actions and act with honesty and integrity not compromising the truth

Respect

We treat our customers, partners, suppliers and team members with mutual respect and compassion, recognising the importance of multiplicity. We respect all individuals with the highest degree of dignity, equality and trust.

Innovation

To innovate everything from development to solutions, we believe that meaningful productive change will only come by looking at the challenges and opportunities from different angles.

Commitment

We provide a complete responsive and resourceful obligation. We not only perform to deliver agreed commitments with speed and agility, but also provide prompt responses and acceptance of constructive criticisms

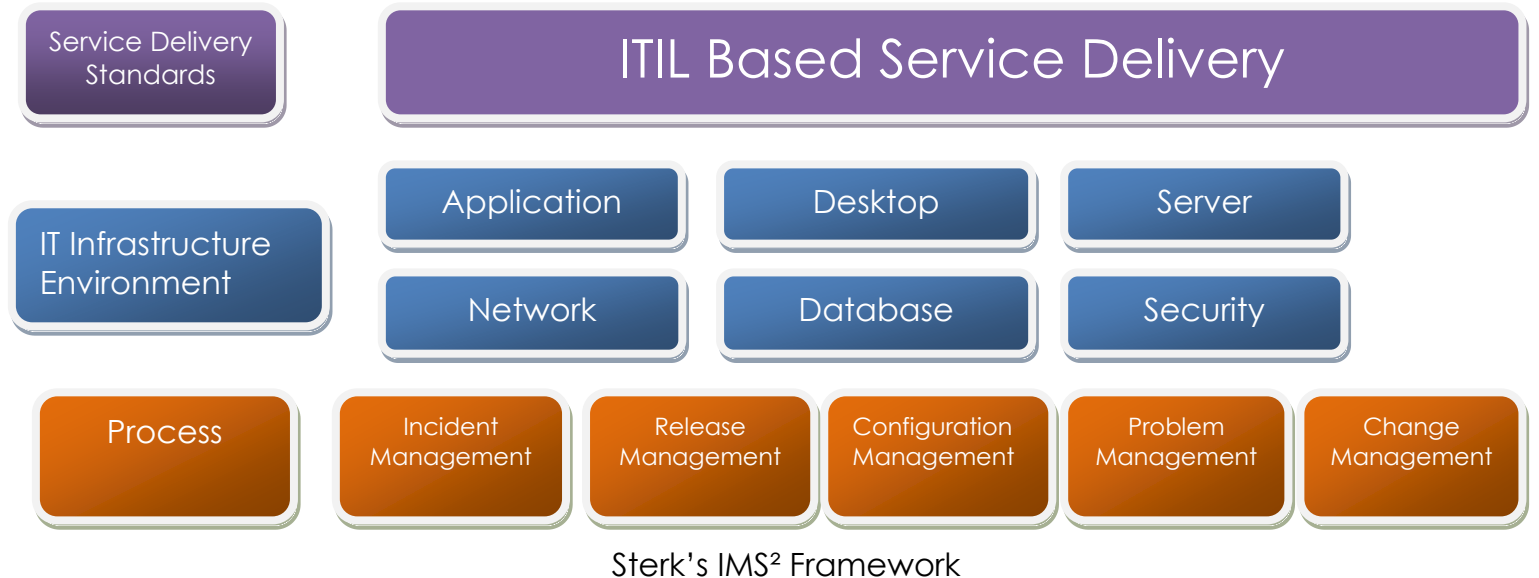
Accountability

We accept responsibility for our actions .We make and support business decision through experience and good judgment

Our Offerings

IMS²

Sterk's managed services practice has been employed by many large technology companies and enterprise businesses. Sterk partners with its customers to manage IT Infrastructure and helps achieve the balance between business and operational priorities. We also alleviate all the operational hassles of monitoring, maintaining, and managing business applications. Sterk's service delivery model is based on ITIL guidelines and robust transition methodology that ensures smooth transitions into steady-state managed support, based on service level objectives.



End-to-end services across all IT Infrastructure service domains, through a continuous life cycle of "Plan, Design, Implement/ Migrate and Manage". Sterk is able to deliver these services to clients in the most consistent, predictable and cost-effective manner, leveraging its Global Delivery Model. In order to ensure high availability for the clients' systems and services, Sterk monitors clients' infrastructure with our Network Operation Center (NOC).

Sterk Offers following service as a part of IT Infrastructure Managed Service and Support (IMS²).

- Server administration and management
- Network administration and management
- 24/7 Service Desk as SPOC
- Desktop Support and Touch Services
- Remote Infrastructure Management (RIM)
- DataCenter Management Services (DMS)
- Enterprise Security Services
- IT Asset Management

Remote Infrastructure Management (RIM)

Sterk's Remote Infrastructure Management (RIM) is a cost effective alternative to in-house Infrastructure Management. The services under RIMs are basically provided from a remote secured location where SME's of our company monitor and manage the infrastructure, ensuring uptime and high availability through proactive and reactive measures. Equipped with multiple remote monitoring consoles, proactive professionals and capabilities of monitoring and managing applications, databases, servers and SNMP devices, our NOC ensures faster service deployment and swift resolutions to the issues. Remote Infrastructure Management services scale beyond normal server monitoring, management and administration. Outlined below are the areas of infrastructure management that we provide under the umbrella of RIMs:

24x7 Monitoring: We monitor mission critical servers, encompasses the monitoring of SNMP based devices in the network like routers, managed switches, network utilization, bandwidth monitoring, etc., thus providing a comprehensive proactive and reactive monitoring solution.

Remote Server Administration: We provide peace of mind to the client by facilitating 24x7 server management and administration. Our team of SME's and certified engineers manages patch management, maintenance tasks, change management, performance management, fault management, backup & disaster recovery and security configurations.

Help Desk: provides 24x7 help desk will be a SPOC for service requests, problem tickets, change request management, etc. based on a series of templates and workflows which fall in line with the clients IT operations.

Remote Sever Administration

Our Remote Server Administration services include server health and well-being check. The checks are followed up with a systems report and suggested courses of action in the event an issue is reported. This service offers company the ultimate peace of mind-knowing IT professionals is "in the loop" about new threats and issues and are proactively keeping a watchful eye over your server(s). Leverage our expertise to accelerate or expand your company's IT operations. Our experts will work with your team to understand your needs, plan strategic implementation, and deliver tangible results.

Service offerings

- Server virtualization solutions
- Server log monitoring and proactive resolution
- Server security and user access control
- Server backups and restores
- Operating system patch updates, anti-virus definition updates, etc.
- Weekly server maintenance tasks
- Proactive suggestions for hardware resource management using data collection from Monitoring tools
- Disaster recovery planning
- 24x7 proactive remote monitoring of global network connectivity and server services from our NOC

Value Proposition

- 24x7 access to SME's
- Improved uptime and productivity
- Implementation of industry best practices
- Reduces operational cost thus increasing Return on IT Investment (ROI)
- Allows more time to concentrate on core business activity
- Brings down the IT operational and infrastructure cost by as much as 30% to 40%
- Enhanced ability to adopt or migrate to new technologies

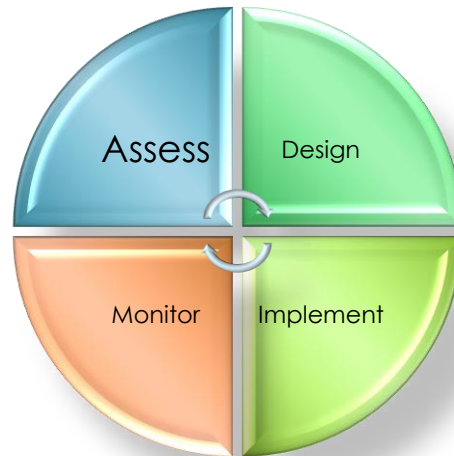
Managing own servers involves both time and money, typically you may need full time staff, constant training to keep up with changing technology and often you will focus more time managing your technology than your business. With our Remote Server Administration Services we can assist you, so you can focus on your core business activities.

IT Infrastructure Design and Implementations

We Sterk believe that the technology is merely has an end. Businesses are not interested in technology for technology's sake, they want one stop shop, which can drive their business solve problems, and assist them to achieve their goals by generating savings, simplifying processes, creating value, and increasing productivity. At the heart of successful organisations is excellent Information Communications Technology.

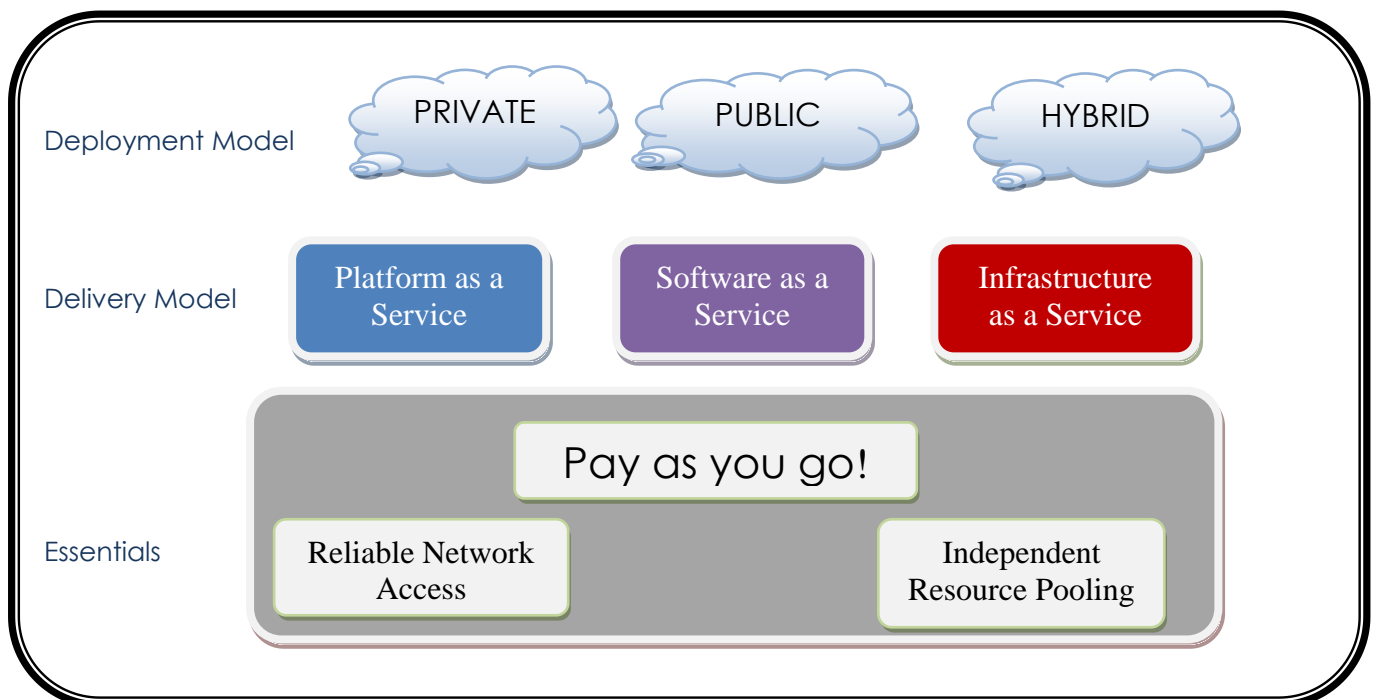
Sterk offer a suite of key services in order for the right equipment and design to come together to yield real business benefits. Often network design is not given sufficient focus which can result in more expensive capital and running costs, or the network needing constant modification during its lifetime.

Sterk are working with network technology all the time, in constant contact with a wide range of suppliers, and handling the ongoing support for various networks. Get our expertise on your side by asking us to assist you to design your network.



Cloud Computing

Cloud computing has emerged as the latest buzzword for the IT industry. Not only is it revolutionizing the IT industry, but it is also giving a new dimension to IT services offerings. Cloud computing services can be considered as combination of grid computing, utility computing, virtualization, clustering services. The cloud service environment has forced both service providers (**"We"**) and users (**"You"**) to realign our operational and business strategies with respect to IT decision making.



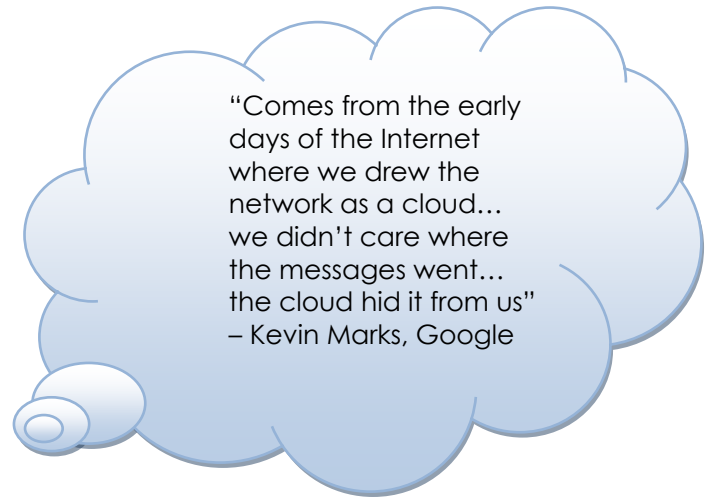
Cloud Computing Framework

Private cloud

Constructing a private cloud infrastructure using proven technology from experienced vendors like us, and we can address and resolve many of the most pressing technology and business issues confronting users today.

They are:

- Ease of management
- Scalability
- Lower operational expenses
- Lower upfront investment costs
- Improved user productivity
- Ubiquitous connectivity
- Simplified and elevated desktop, and mobile computing management
- Standardizing the environment
- Ensure to enable the company for excellent service towards their customers and clients
- Securing network perimeters and data protection
- Ensuring that the organization remains competitive from both the business and technology standpoint



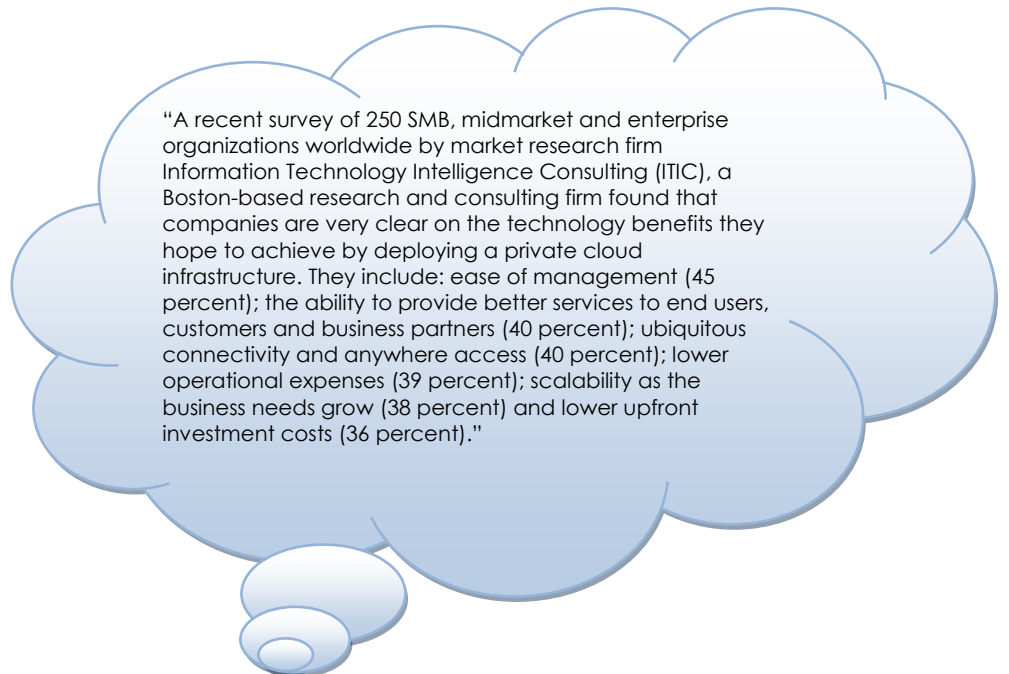
Companies considering a building a private cloud want to realize all of the above benefits while mitigating and lowering risks, attaining tangible Total Cost of Ownership (TCO) benefits and achieving a swift return on investment (ROI).

Public Cloud

As organizations look to take advantage of the public cloud today through utilizing the services offered by service provider, it is important that those service providers are able to deliver that value rapidly. We are now able to take advantage of proven technology platform, best practices, and experience to build our public cloud offerings.

Utilizing this flexible and familiar platform, we will be able to increase the range of services we can offer to include supporting scenarios such as:

- Test and development environments without the need for capital expenditure
- Dynamic capacity addition to enable IT to rapidly respond to changes in demand
- Low cost disaster avoidance with hosted DR environments
- To help you capitalize on the full spectrum of cloud computing benefits, Sterk cloud consulting services
- provide the experience and proven cloud strategies you need—evaluation and readiness assessment, tailored adoption strategies, and implementation



- **Cost Effective** - Op-ex based model
- **High Elasticity** - Scale up and down as required by business
- **Pay as you grow** - Pay only for what you use
- **State of the art data centre** - Guaranteed facility and network uptime
- **Better resource utilization** - Higher average server/CPU utilization
- **Lesser Implementation time** - Resources available on demand

Green IT Boundaries with Cloud Computing

Cloud computing holds so much promise to revolutionize Green IT. The promise of cloud computing is that companies get to move away from physical data centers completely, and simply use the cloud to meet their computing needs. They get only the resources they need, and only



Security Solutions

Sterk Informatique Solutions is a professionally managed and rapidly growing organization engaged in providing global solutions and services in electronic security. We provide world-class solutions and services to fulfill the security solution needs of its clients.

Its security solutions are targeted towards medium and large business enterprises. With core competency in delivering tailor-made solutions backed with professional engineering and support services its expertise reflects into the fact that its offering fit perfectly into the budget and expectations of fast growing organizations proving to be a unique value proposition in terms of optimum business delivery role model.



when they need it. At other times, those resources can be freed up for others who might need them.

- IP Based REMOTE CCTV Surveillance
- Finger print based time Attendance & Access Control System
- Biometric Details like Palm, face & Iris recognition also captured
- Parking and Tolling Solutions
- Fire and gas Alarms

CCTV

CCTV is the use of video cameras to send out a signal to a specific, small set of monitors. Many stores use cctv as a theft prevention deterrent. Cctv is used in a wide range of areas where large amounts of people gather. Cctv is also used in areas where security is very important. Many factories use cctv to keep track of entrances and exits.

Cctv is different from broadcast television due to the fact that the signal is not openly transmitted. Cctv is widely used for surveillance. Cctv is generally used in areas that need heightened security. Banks, casinos, and airports and military installations often use cctv in addition to security patrols. Cctv allows these areas to employ less security officers and still have a high security level. Many, if not all, cctv systems allow images to be recorded. These recordings can be used in case of any theft, security breaches or other incident.

Access Control System

Why Should We Use Access Control System?

Few employers want to allow all of their employees access to all facilities all of the time. That's why more and more are using electronic access control to limit employees' access to their facilities. At a minimum, an electronic access control system can be used to allow only employees into a building after hours, and provide excellent documentation of when and where employees enter and exit. Access control is the only technology that proactively attempts to keep unauthorized individuals out of a building or areas within a facility, and is a perfect complement to video surveillance, burglar and fire systems in a comprehensive security solution proposal.



Replace the Key

managing keys is a nightmare for most companies. Some facilities use dozens of keys, making them cumbersome to carry and a liability while the holder stands at an entrance wading through the set for the right one. High employee turnover and multiple locations only compound the problem. Keys are easily lost or duplicated, and terminated employees often do not return keys. If however, an employee leaves the company without returning their access badge, the employer can easily delete that former employee's access. On a networked system, that access can even be changed remotely.

"If you deal with every customer in the same way, you will only close 25 to 30 percent of your contacts, because you will only close one personality type. But if you learn how to effectively work with all four personality types, you can conceivably close 100 percent of your

contacts."

— Rod Nichols